

Your Kix360 Annual Membership fee covers the following uninsured service. The amounts shown below indicate the value of each uninsured service if charged separately.

Service	Description	Uninsured Fee Per Service
Nurse Practitioner Visit	Per appointment charge	\$59/visit
Prescription Refills	Per appointment charge	\$59/visit
24/7 access to Registered Nurses medical advice via messaging/video calling	Daytime (9 am-5 pm)	\$150
	Evening (5 pm -12 am)	\$175
	Overnights (12 am-9 am)	\$200
	Weekends/Holidays	\$225
Access to a Support Team	Access 7 days/week via phone and email (8 am-8 pm)	\$100
Missed or Cancelled Appointment	Missed Appointment	\$59/visit
	Cancellation less than 24hr notice	\$59/visit
	Cancellation 24-48 hours notice	\$29.5/visit
Education Resources	KixCare pediatric education resources	\$150/year
KixCare Webinars	KixCare Hosted Webinars	\$360/year
Notes	Day Care/School Note	\$25/note
	Lost Note	\$5/note
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Forms	Schools/Camps	\$30/form
	Admission to Day-Care, Preschool, University or any other educational institution	\$30/form
	Disability Medical Report Form	(up to) \$85
	Narrative Medical Report	(up to) \$150



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Service	Description	Uninsured Fee Per Service
Other	Lost requisition/referral	\$5.00/form
Transfer of Individual Records	First record (1-20 pages) Additional records/page	\$30.00 \$0.25
Patient Record/KixCare App	Initial setup of the patient record, access to the online portal and technological infrastructure, online health and educational resources, and technology support	\$250/patient
Chart	Copies from the Patient's Chart Copy of the Full Chart (over 20 pages).	(up to 20 pages) \$1.00/pg. \$30.00 + \$.25 per page for each page over 20 pages. \$30.00 + \$0.25/pg.

Definitions:

Insured services: Services, including their constituent elements, listed in the Health Insurance Act and the Schedule of Benefits publicly funded under the Health Insurance Plan, on the condition that the service is being provided to an insured person.

Uninsured services: Services provided by healthcare providers that are not publicly funded (e.g., prescription refills over the phone, copy or transfer of medical records, etc.).

Last updated: March 2023

